

Assessment

Your water service pipe springs a leak

We will arrange a visit to assess the situation and discuss the options

Have you alerted your water supplier to obtain a rebate for water leakage?

We will prepare a quote for work to be done

Privately funded

We will check any insurance policy to determine whether it applies

If you accept our quote, we will arrange a date for work to take place

We will prepare paperwork and send it to your insurance company

With a signed Authority Mandate, we can assist with your insurance claim

Work

If the insurer accepts the claim, we will arrange a date for work to take place

We will perform the work agreed and discuss any issues with you

Payment

If insurance payment is made to us, any excess due will need to be paid to us by you

If insurance payment is made to you, this payment this must be forwarded to us with any excess due

On completion of works, we will invoice you for any amount outstanding